January 21, 2009

Mr. John Shiels
Conklin Bros.
1100 Selby Street
San Francisco, California 94124

Dear John,

When Mary brought your very kind Christmas gifts to us it reminded me that Patson and Cortina have been doing business with Conklin Bros. for over twenty years. We are very proud of this.

The longevity of the relationship proves the high quality of service you continually provide us. Nothing is too much trouble, and you go out of your way to ensure that we are completely satisfied.

We are very conscious of our image as our partners demand extremely high standards. Conklin Bros. has always been completely reliable and an absolute pleasure to work with.

The 340 Pine Street property was our first project together in 1987 and this extended to our Burlingame office building, with our partners, Cortina, and on to many ensuing Patson developments over the years.

Thank you again for our business relationship and friendship.

With kind regards,

Yours sincerely,

Ian B. Paget

IBP/tlm