

600 Townsend St. Suite 200 F

San Francisco California 94103

P 415 / 864 / 4655 F 415 / 869 / 6623 It is my pleasure to write on behalf of Conklin Brothers Floor Coverings of San Francisco. Conklin Brothers has served Baker Places Inc. with professional efficiency and courtesy for over thirteen years. They have performed whichever job was requested, regardless of size, often changing their schedule to accommodate our needs with little or no notice.

Baker Places is a large, non-profit community care provider for the city of San Francisco, providing housing and services to people with psychiatric disabilities and others in recovery from substance abuse. Our needs with regard to the use of any service provider of this sort are ongoing and specific. Over the years, Conklin Brothers has provided the services to install or replace floor coverings in nine of our fully licensed, multi-bed treatment facilities, and numerous apartment units that provide supervised independent living. They have always finished in a timely manner, and worked in the kitchens and bedrooms of our residents with the consideration required for these special circumstances.

It is with greatest confidence that I recommend the services of Conklin Brothers for all of your floor covering needs. Please feel free to call me if you have any questions.

Sincerely,

John Santoro Baker Places, Inc.