

# FLOOD BUILDING



15 January 2009

Dear John:

I was just visiting one of our tenants, David Perry & Associates, in Suite 900 of the Flood Building. As a public relations firm with a good many high-profile clients, they entertain in their offices a lot. Their carpet gets a lot of wear-and-tear. Looking at how well their Conklin Brothers carpet has taken everything thrown at it (and dropped on it) over the years, reminded me that I was long overdue to thank you for your always incredible service, great product and relentless good humor. These three form a triad of service and excellence that is hard to beat.

I've been in property management a long-time (not quite as long as Conklin Brothers has been around...). I know a good product and above-and-beyond service when I see it. Your team continues to give historically good service to our historic landmark Flood Building.

Here's wishing us both another 100 years of good work.

Best,

Sheila Marko  
Wilson Meany Sullivan