



February 9, 2009

John Shiels
Conklin Brothers Carpet
1100 Selby Street
San Francisco, CA 94124

Dear John,

I have been remiss in formally complementing you on Conklin's outstanding work, since we moved into our new office three years ago. Being the last significant trade to install their work, our move in was primarily dependent upon the timely and accurate installation of our three different types of carpet. If only the other trades had been as dependable as Conklin, the build out of our office would have been much less stressful.

Of course even the best installation requires some follow up and your crew has always shown up on time and performed their work with the same accuracy as the original installation. The carpets have held up extremely well and with very fair prices on top of your great service, there will never be a reason to work with anyone else!

Sincerely,

A handwritten signature in black ink, appearing to read 'Daniel R. Kingsley', is written over a light blue horizontal line.

Daniel R. Kingsley
Managing Partner