



cpfm

Building and Maintaining Excellence

April 11, 2008

Dear Mr. Lyon,

Just a quick note to let you know what a phenomenal job Chad did with a recent project. He pulled rabbits out of his hat and jumped through hoops. I was genuinely worried the carpet would not arrive but I have complete confidence that if it could happen, Chad would find a way – and he did. His interface with the other contractors was key to a successful outcome.

He is a professional in the truest sense of the word and a credit to your organization,

Sincerely,

Tom Hochmuth
CPFM-UCSF
Relocation Manager



Thank you for your understanding and cooperation!

UCSF
University of California
San Francisco

*capital programs &
facilities management*